Consultative Meeting Notification 150 / 2017

Buyer-seller consultation on Scanning and Digitization Services dated 21-12-2017

Presented by :

Date :

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Buyer-seller consultation on Scanning and Digitization Services

dated 21-12-2017

Consultative Meeting held on 21st December for Scanning and Digitization Services with sellers and buyers.

Following participated in the meeting:

S No.	Name of Participants	Organisation
1	Nitin Chauhan	Softage Information Technology
2	Rahul Bharadwaj	Silvertouch Technolgies Limited
3	Rahul Ghoshal	Silvertouch Technolgies Limited
4	Kapil Kaushik	Zopic Technologies Pvt Limited
5	Bijay Kumar Sattu	Starbic Business Solutions Pvt Ltd
6	Deepak	Procurve Computer System Private Limited
7	Tanpreet Singh	SBL Knowledge Services
8	Shantanu Chaterjee	HP Inc
9	Gaurav Kapoor	HP Inc
10	Abhishek Sachan	Need Data Pro IT Solutions
11	Sanjiv Narain	Need Data Pro IT Solutions
12	Padmakar Tripathi	Aditya Technologies
13	Deepank Goyal	Medtech India Ltd
14	Kailash Chand	Lapton Software Pvt Ltd
15	Naren Bhardwaj	Infromati'e' Pvt Ltd

S No.	Name of Participants	Organisation
16	Kailash K Pathak	Upskill Data Solutions
17	R Raman	Upskill Data Solutions
18	Vikas Seth	RV Solutions Pvt Ltd
19	Mani Chandra	RV Solutions Pvt Ltd
20	Shalini Seth Arora	Data Storm

Government e-Marketplace (GeM) is preparing for its transition from the current pilot version to significantly enhanced and scaled up GeM version 3.0 shortly. GeM has been created by Government of India as National Procurement Portal, which has the mandate of supporting all Central/State Government Organisations, PSUs, Local Bodies and Corporations in the procurement of Common Goods and Services, which is a significant of total Government Procurement.

GeM over the last one year has been on a learning Model, to create a robust procurement platform that provides the right Service, at the right price, in right time. Ensuring Supply of Quality Service meeting the qualitative and certification requirements through online portal has been one of the major challenges across the world, where GeM is no exception. In order to ensure that GeM version 3.0 is able to meet expectations of various stake holders. To ensure this a consultation meeting of all the stakeholders was organised on 21st December, 2017.

In the Consultative Meeting following points were discussed:-

1. The participants were by both Mr Tanmoy Prasad and Mr SK Gupta explaining all the stakeholders the Agenda of the Meeting while introducing them to the idea of GeM and the proposed new features of version 3.

2. A presentation was given to cover following aspects:

   The vision of Government e-Marketplace

   Procurement of Service as per GFR on GeM

   Proposed Features of Version 3.0 such as:

   - Availability of Bid and RA for all Services

   - QCBS in Marketplace as well as Bid and RA

   - Market Based Bunching of Products and Service and within various categories of a Service

- Multi Cart Functionality to create separate carts and get separate L1s

- Performance Based User Ratings of Service Providers.

III.   Working of the Current System

IV.   Technical Parameters or Specifications defining this Service were discussed

V. Service Level Agreement Document

Following feedbacks were collected from the discussion held:

- In the current system, the 'Service Type' specification has two only two options which are not well defined. Thus Scanning, Scanning and Digitization as a Service type should be well defined.

- Role of Document Management System as part of the Service as add-on or a core parameter must be added.

- In the current system the 'State of Delivery' is not available as an option. This Service should become Location Specific as it is an important pricing parameter.

- 'Document size' in the current system is restrictive and not covering all the components, thus it should have more components eg: Maps

- Currently 'Document Type' has Text, Images, Tables and Photographs only as options to select from which should be better defined as Text and Tables does not essentially make any difference on the pricing.

- Document Age should have more categories as it is not catering to documents which are older than 100 years as pricing may further vary.

- Meta Data Field per Page is currently restricted to 0, unto 10 and More than 10. These specifications can have further categorization up to 40. eg: 10 to 20, 20 to 30 and 30 to 40.

- Per Day Capacity of the Service Providers can be taken as an input for this Service. This parameter can also be a component of QCBS in Marketplace.

- Resolution Specification should not be restricted to 300 and 600 dpi's and have more options eg: 200 etc

- An add on specification of View Format must be added with options such as Landscape, Portrait etc

- Colour, Grayscale and Black and White should also be made an add-on parameter which is currently not available on the platform.

- Hyperlinking, which is not currently available will become an add-on feature.

- Buyer should be penalised for not providing documents in time after commencement of Service.

- By Default this Service will be quoted on an Off Site Basis and On Site will become an Add-On requirement for the proposed New Version of this Service.

- Pre Scanning and Post Scanning Service will be part of the Add-Ons

- Delay in Payments was also an issue raised by Service Providers.

       Taking the discussion further after providing an understanding of how version 3.0 will have Core Parameters and Add-Ons in a service it was decided that the Technical Parameters will be provided by the Service Providers, to fine-tune this Service for better functionality.

Regards

GeM-Admin