



Process of Transaction Charges on GeM

V3.0

Dated – 27 Aug 2018





Transaction Charges

Transaction Charges of 0.5% of the total contract value, shall be payable by all Sellers / Service Providers to Government e Marketplace (“GeM”) for all types of awarded contracts on GeM Portal exceeding INR 30 Lakhs effective from 10th July 2018.

GST as applicable on transaction charge will be payable by Sellers/Service Providers in addition to the Transaction Charges.

The Transaction Charges shall be paid by Seller / Service Provider to GeM SPV within 5 calendar days from the date of order placement under following circumstances:

- i) Before e-signing the contract in case of Direct Buying contracts
- ii) Immediately after placement of contract but in any case before generating Invoice in case of contracts placed through Bid/RA.

Process of Transaction Charge Payment

1. After clicking on the Payment option, the Sellers / Service Providers will be directed to Payment Gateway page for payment of transaction charges.
2. The Sellers / Service Providers shall have an option to pay the transaction charges using Net banking, Credit/Debit cards, RTGS or NEFT.
3. In case the payment is done using NEFT or RTGS, the payment gateway will generate a Payment Challan. The Sellers / Service providers can use this challan at their respective bank for making payment using NEFT or RTGS.
4. On successful payment through Credit/Debit Card or Net banking or NEFT or RTGS, the Sellers/Service Providers would be :
 - i) Able to e-sign the contract and complete order acceptance in case of Direct Purchase contracts.
 - ii) Able to proceed further for invoice generation in case of Bid/RA contracts.

Refund of Transaction Charges

- 1) In case the Buyer cancels the contract due to non- fulfilment of contract obligations or due to any omission /misleading /false information provided by Seller/ Service Provider on the GeM Portal, the transaction charges will not be refunded. This will not cause any limitation on the legal and contractual remedies, including any financial



recoveries available to the Buyers and GeM Authorities under the terms and conditions of GeM Contracts and/or Policies.

Exemption of Transaction Charges

Following category of sellers are exempted from payment of transaction charges:

- (i) ACASH
- (ii) KVIC
- (iii) TRIFED
- (iv) WDO
- (v) Coir Board