



Resubmit Request & Document for Rejected / Notified Brand or OEM

Objective

- Any time a Brand/OEM Request is missing any document or needs more information from the seller, the Brand Approval team replies with a "Notification" explaining the next steps to get the approval.**
- The user can find the exact notification under the "Brand/OEM Request Tab" where the status of the request can be seen.**

To check Brand/OEM requests, click on “More” and select ‘Brand OEM Request’.

SEARCH RESET

Inventory Notified Price outside Range Notified Products Published Waiting For Admin Clearance Waiting For Seller Clearance More ▾

BRAND / OEM REQUESTS

Request Id	Requested At	Requested For	Requested Value	Category	Brand Status	Request Status	
4310	13-11-2019 15:45:47	Brand	testhellogem	scissors	Approved	Rejected	View
3858	04-09-2019 14:33:42	Brand	TRUSTAPLE	Stapler	Approved	Rejected	View
3689	25-07-2019 12:45:55	Brand	Search_keyword_Pin	Search_Keyword_Booster3	Approved	Rejected	View
2117	25-02-2019 10:58:50	Brand	New Brand2	test new	Pending approval	Rejected	View
1779	09-01-2019 19:53:28	Brand	FB2	crayons	Approved	Rejected	View
1739	08-01-2019 15:01:00	Brand	TEST	fountain pens	Approved	Rejected	View

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- Draft products
- Rejected
- Brand / OEM Requests**
- GST Catalogue Request
- Change Requests
- Expired Offerings
- Offerings Expiring Soon
- Discontinued
- Specification Suggestions

A seller can request a new brand and OEM from his OEM panel by searching a category and creating a request, or he can choose an existing brand and apply as an OEM. The status of an OEM request can be viewed on the notification tab under **BRAND / OEM REQUESTS** tab.

BRAND / OEM REQUESTS

Request Id	Requested At	Requested For	Requested Value	Category	Brand Status	Request Status	Reasons	Additional Details
15916	30-03-2022 10:58:38	Registered Brand and OEM	RAFFLE	uat-sanity	Approved	Approved		View
						Approved		View
						Approved		View
14299	02-09-2021 15:15:04	Registered Brand and OEM	TEST	cms3_q3	Pending approval	Pending approval		View
14073	10-08-2021 17:47:10	OEM	chk_mii	cms3_q3	Approved	Approved		View
14064	10-08-2021 16:33:21	OEM	onlybrand-R	cms3_q3	Approved	Approved		View

Here, the request is pending with admin. Admin can either reject the request, approve the request or request any additional details.

BRAND / OEM REQUESTS

Request Id	Requested At	Requested For	Requested Value	Category	Brand status	Request Status	Reasons	Additional Details
8160	28-07-2020 14:50:59	Brand and OEM	CONTENT	Lead Time on Stock	Pending approval	Info requested	Info requested reason: Deemed OEM Letter is not in prescribed format, Trademark Class does not match category mentioned in the request, Trademark status is not in Registered	View

The seller can click on 'View' and update the request as per asked documents.

CONTENT

[Feedback](#)

Request Status: Info requested

Request Attempts: 1

Approver Comments:

Comment	Commented at
Info requested reason: Deemed OEM Letter is not in prescribed format Trademark Class does not match category mentioned in the request Trademark status is not in Registered	28.07.2020 15:03

Links:

- <https://admin-mkp.gemorion.org>

Documents:

Document	Status	Uploaded at
Trademark certificate	Active	28.07.2020 14:50

Request re-submission: [click here to re-submit request](#)

[Close](#)

The seller will have 3 attempts to resubmit the request. If, even on the 3rd attempt seller is not able to provide correct documents then the seller's request will be considered rejected.

+ Add More Documents

If you are applying for this brand with the intent of participating in an ongoing bid, you can opt for priority processing of your request.

Do you want to apply for priority processing? Yes No

Declaration I have read and agree to all the terms of the Undertaking.

UPDATE REQUEST

Seller can view attempt count before submitting the documents in a message that pops up mentioning the count of the attempt.

*** This is your last attempt, Please ensure all the entered details are correct. After this you will not be allowed to edit anything ***

After applying, your request will be reviewed by the GeM brand approval team. If required, the team may ask for additional information or corrections in the request. You can check the current status of your request at any time under the Brand / OEM

If a seller's request for a brand is rejected, he/ she cannot request the same brand again, but another seller may request that brand for approval.

Catalogue Search

SEARCH RESET

Inventory Notified Discontinued Notified Products Published Waiting For Admin Clearance Waiting For Seller Clearance More ▾

BRAND / OEM REQUESTS

Request Id	Requested At	Requested For	Requested Value	Category	Brand Status	Request Status	Reasons	Additional Details
15941	01-04-2022 17:28:53	Registered Brand and OEM	RUB	Alcohol Based Hand Rub/Hand Sanitizer	Pending approval	Rejected	Request rejected reason: Brand name Mismatch as per the document	View

Now, if the seller tries to apply for OEM for the same brand, he will not be allowed to proceed.

Error

Cannot process this request status - rejected. Check Brand/OEM Notifications Tab

OK




Product



Brand/O

Auto Cr

Clone C

Golden

Link to Brand's website/webpage*   

Upload Documents* (only .pdf files)  Upload 

[+ Add More Documents](#)

If you are applying for this brand with the intent of participating in an ongoing bid, you can opt for priority processing of your request.


Do you want to apply for priority processing? Yes No

Declaration

- I have registered trademark certificate for applicable category class.
- I have read and agree to all the terms of the [Undertaking](#).

[APPLY FOR BRAND AND OEM DASHBOARD](#)

After applying, your request will be reviewed by the GeM brand approval team. If required, the team may ask for additional information or corrections in the request. You can check the current status of your request at any time under the Brand / OEM Requests tab in your seller dashboard.

Composition 

Shelf life (in months) from the

Date of Manufacture*



GeM
Government
e Marketplace

Efficient • Transparent • Inclusive