



Process of Transaction Charges on GeM





Transaction Charges

Transaction Charges of 0.5% exclusive of GST of total contract value will be payable by all Sellers / Service Providers for all type of awarded contracts on GeM Portal exceeding INR 30 Lakhs effective from 10th July 2018.

GST as applicable will be payable by Sellers/Service Providers in addition to the Transaction Charges.

The Transaction Charges will be paid by Sellers / Service Providers to GeM SPV:

- i) Before e-signing the contract in case of Direct Buying contracts
- ii) Immediately after placement of contract but in any case before generating Invoice in case of contracts placed through Bid/RA.

Process of Transaction Charge Payment

1. After clicking on the Payment option, the Sellers / Service Providers will be directed to Payment Gateway for payment of transaction charges.
2. The Sellers / Service Providers have options to pay the transaction charges using Net banking, Credit/Debit cards, RTGS or NEFT.
3. In case of payment using NEFT or RTGS, the payment gateway will generate a Payment Challan. The Sellers / Service providers can use this challan at their bank to pay using NEFT or RTGS.
4. On successful Payment through Credit/Debit Card or Net banking or NEFT or RTGS, the Sellers/Service Providers would be :
 - i) Able to e-sign the contract and complete order acceptance in case of Direct Purchase contracts.
 - ii) Able to proceed further for invoice generation in case of Bid/RA contracts.

Refund of Transaction Charges

- 1) In case the Buyer cancels the contract due to non- fulfilment of contract obligations or due to any omission /misleading /false information provided by Seller/ Service Provider on the GeM Portal, the transaction charges will not be refunded. This will not cause any limitation on the legal and contractual remedies, including any financial



recoveries available to the Buyers and GeM Authorities under the terms and conditions of GeM Contracts and/or Policies.

2) In case the Buyer cancels the contract within the delivery period with mutual consent of Seller/Service Provider, the transaction charge will be refunded.